

ECI JOBBOSS²

EXTENDED PROFILE

OVERVIEW

JobBOSS² is shop management software for job shops and custom manufacturers, covering the core operational loop of quoting, job scheduling, inventory, purchasing, quality management, and reporting. It also integrates with QuickBooks for accounting.

As for mobile accessibility, shop floor workers can log time and update job status via the companion app, without the need for manual data entry at a desktop.

It replaces the legacy [E2 Shop System](#) and the original JobBOSS product, both of which ECI acquired separately. JobBOSS² is the cloud-native successor.

While there is an on-premise version to accommodate businesses unable to move to the cloud, ECI remains heavily invested in its cloud development. Keep this in mind if you're comparing it to the older on-premise JobBOSS (a separate product for existing customers, now considered a [legacy system](#)).

KEY FEATURES

- **Estimating and job management:** Users can generate quotes and convert them directly into production orders. The system tracks job status in real time, which helps managers see which work centres are running ahead or behind without chasing updates on the floor.
- **Scheduling:** JobBOSS² includes a drag-and-drop scheduling board for managing capacity across work centres. Some reviewers find it one of the stronger parts of the system, others note it takes time to set up correctly and can feel unintuitive at first.
- **Inventory and purchasing:** The system tracks stock in real time, flags low inventory, and can automate purchase order generation based on job requirements or minimum stock levels.
- **AI BOM builder:** A newer feature that generates draft bills of materials from uploaded PDFs, Excel files, images, or CSVs. Useful if your quoting process involves lots of customer-supplied documentation.
- **Quality management:** Covers document access, equipment calibration tracking, and CAPA workflows. It also integrates with uniPoint for shops with more advanced quality requirements.
- **Reporting and dashboards:** Includes real-time visibility into job profitability, on-time delivery, and estimated vs. actual costs. However, the reporting module gets mixed feedback. Users praise the 'at-a-glance' dashboards, but those needing custom reports and the ability to export data may find the tools limiting.



SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	ECi JobBOSS ²
BUSINESS SECTORS	
DISTRIBUTION	×
GOVERNMENT & NPO	×
MANUFACTURING	✓
RETAIL	×
SERVICES	×
INDUSTRY	
AEROSPACE & DEFENSE	✓
AUTOMOTIVE	✓
CHEMICAL	×
CONSTRUCTION	×
COSMETICS	×
ELECTRONICS	✓
ENERGY/POWER/UTILITIES	×
ENGINEERING	✓
FASHION	×
FINANCIAL SERVICES	×
FOOD & BEVERAGE	×
LOCAL GOVERNMENT	×

MEDIA	✗
MEDICAL & HEALTHCARE	✓
METALWORKING	✓
OILFIELD	✗
PACKAGING	✓
PAINT & ADHESIVES	✗
PHARMACEUTICAL	✓
PLASTICS & RUBBER	✓
PRINT & DESIGN	✓
RENTAL	✗
TELECOMMUNICATIONS	✗
WOODWORKING	✓
CANNABIS	✗
EDUCATION	✗
NONPROFIT	✗
ERP SOFTWARE FEATURES	
BILLING	✓
BUSINESS INTELLIGENCE/ANALYTICS	✓
COSTING	✓
CRM	✓
CUSTOMER SERVICE	✓
PRODUCT DESIGN	✗
FINANCIALS & ACCOUNTING	✓
HR	✗
INVENTORY MANAGEMENT	✓

ORDER MANAGEMENT	✓
PLANNING & SCHEDULING	✓
PROJECT MANAGEMENT	✓
PURCHASING	✓
QUALITY CONTROL	✓
SALES	✓
SHIPPING & DISTRIBUTION	✓
SUPPLY CHAIN MANAGEMENT	✓
WAREHOUSE MANAGEMENT	✓
ASSET MANAGEMENT	✗
DOCUMENT MANAGEMENT	✓
CUSTOMER SUITABILITY	
ENTERPRISE (1000+ EMPLOYEES)	✗
MEDIUM SIZE (251-1000 EMPLOYEES)	✓
SMALL BUSINESS (1-250 EMPLOYEES)	✓
ADDITIONAL PRODUCT INFO	
MULTI LANGUAGE	✗
MULTI CURRENCY	✓
CUSTOMIZABLE	✓
SYSTEM HOSTING	
CLOUD	✓
INSTALLED ON PREMISE	✓
FURTHER INFORMATION	

PRICING

Tiered plans (Silver, Gold, Platinum). Custom quotation required. Report designer, AR, AP, GL, scheduling and QC not available in Silver tier.



SOFTWARE SCREENSHOTS



